

SEMINAR FOR PRESIDENTS OF DISTRICT CONSUMER FORUM (SE-02)

Program Schedule

(22nd - 24th November, 2019)

Programme Coordinator: Ms. Sonam Jain, Research Fellow, National Judicial Academy, Bhopal

DAY 1 22nd November, 2019 (Friday)	<u>SESSION 1</u> 10:00 AM – 11:30 AM <i>Consumer Disputes Redressal Mechanism in India: Emergence and Overview</i> <i>Justice R C Chavan</i> <i>Dr. J N Barowalia</i>	T E A B	<u>SESSION 2</u> 12:00 PM – 1:30 PM <i>Enhancing Consumer's Access to Speedy and Quality Justice: Role of District Consumer Forum</i> <i>Justice R C Chavan</i> <i>Dr. J N Barowalia</i>	L U N C H	<u>SESSION 3</u> 2:30 PM – 4:00 PM <i>Housing and Construction Industry, Timely Delivery, Quality and Maintenance: Consumer Courts vs. RERA</i> <i>Justice R C Chavan</i> <i>Dr. J N Barowalia</i>	T E A B
DAY 2 23rd November, 2019 (Saturday)	<u>SESSION 4</u> 10:00 AM – 11:30 AM <i>Consumer Disputes: Medical Negligence</i> <i>Justice K Kannan</i> <i>Justice R C Chavan</i> <i>Dr. S.M. Kantikar</i>	R E A K	<u>SESSION 5</u> 12:00 PM – 1:30 PM <i>Consumer Disputes: Insurance Sector</i> <i>Justice K Kannan</i> <i>Justice R C Chavan</i> <i>Dr. S.M. Kantikar</i>	B R E A K	<u>SESSION 6</u> 2:30 PM – 4:00 PM <i>Consumer Dispute : E-Commerce</i> <i>Justice K Kannan</i> <i>Justice R C Chavan</i> <i>Dr. S.M. Kantikar</i>	R E A K

<p>DAY 3 24th November, 2019 (Sunday)</p>	<p><u>SESSION 7</u> 10:00 AM – 11:30 AM</p> <p><i>Determination of Compensation: Key Issues</i></p> <p><i>Justice K Kannan Justice S G Gokani</i></p>	<p><u>SESSION 8</u> 12:00 PM – 1:30 PM</p> <p><i>Experiences and Challenges in Adjudication of Consumer Disputes : Open House Discussion</i></p> <p><i>Justice K Kannan Justice S G Gokani</i></p> <hr/> <p>Audit & Feedback</p>
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