

**P 943: Conference on Public Trust and Confidence:  
18<sup>th</sup> -20<sup>th</sup> September, 2015**

1	<b>Prog Coordinator</b>	<b>Ms. Paiker Nasir</b>
2	<b>No.of Participants</b>	<b>18</b>
3	<b>No. of forms received</b>	<b>10</b>

**General Suggestion**

1.	<b>Give your views on the structure of the programme and sessions included</b>	<ol style="list-style-type: none"> <li>1. Wonderful and surely informative and interesting.</li> <li>2. Though well-structured but could have been more inclusive and intense.</li> <li>3. Respondent did not comment</li> <li>4. Excellent</li> <li>5. Respondent did not comment</li> <li>6. No suggestion</li> <li>7. Sufficient time may be provided to speakers, instead of limiting it to 15 to 20 minutes.</li> <li>8. Good, Informative, Introspective</li> <li>9. Good- lot of interaction.</li> <li>10. Can be reduced to 2 days</li> </ol>
2.	<b>What are your gains/learning from this programme</b>	<ol style="list-style-type: none"> <li>1. I can learn on interaction with colleagues and can pass it on to the Subordinate judiciary.</li> <li>2. Immensity and objectivity.</li> <li>3. Respondent did not comment</li> <li>4. Learned experience new things</li> <li>5. Opportunity to know the judges from other states; Get to know their views;</li> <li>6. Enlightening</li> <li>7. A lot of useful information and suggestions to inspire working.</li> <li>8. Enhanced world view; Enabled to have a different perspective</li> <li>9. Gained knowledge – apart from statements.</li> <li>10. Inputs about perception of the jurist, lawyers and litigants will make me more sensitive.</li> </ol>
3.	<b>What are the 'best practices in terms of building public trust in judiciary which you have learned from the other high courts through this Conference</b>	<ol style="list-style-type: none"> <li>1. No comments</li> <li>2. Adaptability</li> <li>3. Respondent did not comment</li> <li>4. a. Maintaining restricted self-behavior; b. Rendering Quality and timely judgment; c. Enhancing faith and trust in the mind of public about the functioning of justice system.</li> <li>5. Judicial discipline among judges; to put to best use the technological advancement to minimize the delay; the procedures that are out dated should be replaced; To show that there are changes and advancements in the legal and judicial system without departing from the valued ethics;</li> <li>6. In comparison to other high courts I find Punjab &amp; Haryana High Court is better placed.</li> <li>7. 1. Shortening the period for finalization of a case from date of its filing; 2. Adoption of appropriate and practical procedures for deciding the cases instead of pure or non-practical procedures; 3. Reduce cost of litigation; Proper attention to the concerns of general litigants; to realize value of time and money of the parities.</li> <li>8. Respondent did not comment</li> <li>9. Respondent did not comment</li> <li>10. Time management and eliminate wastage of judicial time.</li> </ol>

4.	<p><b>Kindly make any suggestions you may have on how NJA may serve you better and make its programmes more effective</b></p>	<ol style="list-style-type: none"> <li>1. No comments</li> <li>2. Please carry on the way you are.</li> <li>3. Have more interactive session in law and administration of justice. At least once a year calling all judges from a particular High Court and also from various High Courts and Supreme Court judges.</li> <li>4. No suggestion</li> <li>5. NJA can visit every state and conduct programme for the judges instead of inviting only 2-3 judges.</li> <li>6. No suggestion</li> <li>7. 1. Data used in the reading material must be latest data; Indian authors and reference of Indian Courts etc may be given preference to foreign courts; 3. At least spouse of participants may be permitted to stay at NJA; 4. Sessions must be started after 9.30 am .</li> <li>8. Speakers/ Resource Persons should be given sufficient time to put his/her views completely.</li> <li>9. Speakers should be given more time instead to abort in the midstream.</li> <li>10. Did not comment</li> </ol>
5.	Any other suggestion	<ol style="list-style-type: none"> <li>1. Not relevant; 2. Nil; 3. Respondent did not comment; 4. Nil; 5. Respondent did not comment; 6. No; 7. Did not comment. ; 8. Did not comment; 10. Did not comment.</li> </ol>

P-943, Programme & Hospitality Feedback												
Mark Your Satisfaction, Ranging from 1 (Very Poor), 2 (Poor), 3 (Fair enough), 4 (good), 5 (Excellent), for the following: (0 indicates no response)												
2		No. of Participant										18
3		No. of forms received										10
		Respondent No.										Total mark. out of 50
No.	Subject	1	2	3	4	5	6	7	8	9	10	
		Marks										
1	Reading Material	5	4	4	4	5	5	4	4	4	4	43/50
2	Travel	5	5	4	4	4	5	5	4	4	4	44/50
3	Protocol	5	5	4	4	5	5	5	4	4	4	45/50
4	Reception	5	5	4	4	5	5	5	4	4	4	45/50
5	Cleanliness	5	5	3	2	3	5	5	4	4	4	40/50
6	Food	5	5	4	5	5	4	5	4	4	4	45/50
7	Hygiene	5	5	3	5	4	4	5	4	4	4	43/50
8	Staff Behavior	5	5	4	5	5	5	4	4	4	4	45/50
9	Hospitality	5	5	4	5	5	5	5	4	4	5	47/50