

National Judicial Academy

P-1175 to P-1184: Court Excellence Enhancement Programme-I

18th – 20th October, 2019

Programme Coordinator : Mr. Sumit Bhattacharya, Research Fellow

No. of Participants : 43

No. of forms received : 43

I. OVERALL				
PROPOSITION	To a great extent	To some extent	Not at all	Remarks
a. The objective of the Program was clear to me	95.35	4.65	-	7. Very good. 10. The period has to be more. 14. Good. 16. Very good. 24. Good. 34. Good. 38. Very good.
b. The subject matter of the program is useful and relevant to my work	90.70	9.30	-	7. Good. 8. Provided a follow up is taken. 10. The programme should be at least five days. 14. Good. 16. Very good. 24. Good. 34. Good. 38. Very good.
c. Overall, I got benefited from attending this program	88.37	11.63	-	7. Good. 10. The programme should be at least five days. 14. Good. 16. Very good. 24. Good. 34. Good. 36. Good. 38. Very good.
d. I will use the new learning, skills, ideas and knowledge in my work	90.70	9.30	-	7. Good. 10. The programme should be at least five days. 14. Good. 16. Very good. 24. Good. 34. Good. 38. Very good.
e. Adequate time and opportunity was provided to participants to share experiences	72.09	27.91	-	7. Good. 8. A session more was required for deliberate on by resource person. 10. The programme

				should be at least five days. 14. Good. 16. Very good. 24. Good. 34. Good. 38. Very good.
II. KNOWLEDGE				
PROPOSITION	To a great extent	To some extent	Not at all	Remarks
The program provided knowledge (or provided links / references to knowledge) which is:				
a. Useful to my work	95.35	4.65	-	7. Good. 16. Very good. 24. Good.
b. Comprehensive (relevant case laws, national laws, leading text / articles / comments by jurists)	48.84	48.84	2.32	1. The issue is different. 7. Good. 10. More time is required. 16. Very good. 24. Good.
c. Up to date	61.54	38.46	-	7. Good. 16. Very good. 24. Good.
d. Related to Constitutional Vision of Justice	67.50	32.50	-	7. Good. 10. More time is required. 16. Very good. 24. Good.
e. Related to international legal norms	36.11	50.00	13.89	7. Good. 10. More time is required. 16. Very good. 24. Good.
III. STRUCTURE OF THE PROGRAM				
PROPOSITION	Good	Satisfactory	Unsatisfactory	Remarks
a. The structure and sequence of the program was logical	88.37	11.63	-	7. Good. 8. A session more on GD duty holder wise. 16. Very good. 39. It was in fact excellent.
b. The program was an adequate combination of the following methodologies viz.				
(i) Case studies were relevant	54.05	43.24	2.71	7. Good. 16. Very good. 24. Good.
(ii) Interactive sessions were fruitful	97.62	2.38	-	7. Good. 16. Very good. 24. Good. 43. A helpful to understand the ideas of other participants'

				video clip useful to understand the concept of co-operation.
(iii) Audio Visual Aids were beneficial	73.17	26.83	-	7. Good. 16. Very good. 24. Good.

IV SESSIONS WISE VETTING

Parameters

Session	Discussions in individual sessions were effectively organized		The Session theme was adequately addressed by the Resource Persons	
	Effective and Useful	Satisfactory	Effective and Useful	Satisfactory
1	90.48	9.52	94.29	5.71
2	90.00	10.00	96.97	3.03
3	94.87	5.13	96.67	3.33
4	92.50	7.50	93.55	6.45
5	97.44	2.56	93.75	6.25
6	94.87	5.13	90.00	10.00
7	94.74	5.26	93.10	6.90
8	94.87	5.13	89.66	10.34

V. PROGRAM MATERIALS

PROPOSITION	To a great extent	To some extent	Not at all	Remarks
a. The Program material is useful and relevant	83.72	16.28	-	1. Soft copy please be supplied. 7. Good. 16. Very good. 24. Good. 38. Very good.
b. The content was updated. It reflected recent case laws/ current thinking/ research/ policy in the discussed area	78.57	21.43	-	1. Essential concept is inculcated effectively. 7. Good. 16. Very good. 24. Good. 38. Very good.
c. The content was organized and easy to follow	93.02	6.98	-	7. Good. 16. Very good. 24. Good. 38. Very good.

VIII. GENERAL SUGGESTIONS

<p>a. Three most important learning achievements of this Programme</p>	<p>1. 1. Always strive hard to achieve excellence in existing resource constraints; 2. Self-introspection in order to be compassionate and to respect all duty holders including the litigants; 3. Inculcate the best practices for the noble cause.</p> <p>2.1. I learnt the real meaning of “Satya Mev Jayate”; 2. Work is work-ship; 3. Time is money.</p> <p>3. I learnt the real meaning of “Satya Mev Jayate” and various innovative ideas.</p> <p>4. I learnt the real meaning of “Satya Mev Jayate” and various innovative ideas.</p> <p>5. 1. How to get speedy justice for litigants; 2. How to deal with the accrued during trial; 3. How to develop the trust while doing with court.</p> <p>6. 1. Co-operation with court staff/ advocates and litigants; 2. How to work & perform my duties in my court; 3. Not to disclose confidential matter of court.</p> <p>7. 1. Duty holder of the judiciary is equal responsible; 2. Advocates also need to help the judiciary for reduce the burden of the cases; 3. Justice Ram Mohan Reddy is given the good ideas for up lift the judiciary.</p> <p>8. Got to know personality as to how the justice delivery system is working in other parts of the country.</p> <p>9. 1. Co-ordination; 2. Clearness; 3. Categorization of cases.</p> <p>10. 1. Categorization of cases; 2. Processing of cases; 3. Patient litigant of trial.</p> <p>11. None.</p> <p>12. 1. Co-ordination;</p> <p>13. Co-ordination; Dignity & Integrity</p> <p>14. 1. Presentation by the participants; 2. Open discussion: Best practice solution for improving court performance; 3. Suggestions and way forward.</p> <p>15. Implementation of IT services as much as possible; To lesion the burden of old cases; To use mediation as much as possible.</p> <p>16. 1. The subject matter of the programme is useful and relevant to my work; 2. I will use the new learning, skills, and ideas in my work.</p> <p>17. Participant did not comments.</p> <p>18. Court model programme, discussion is more effective and useful.</p> <p>19. 1. How to manage odds in an effective way; 2. Besides all if & buts, how a court can do justice; 3. The skill to overcome to all odds in empathy justice.</p> <p>20. Use of data source from the system for the service of processes for speedy trial (by different methods).</p> <p>21. Self-introspection, qualities of a leader. Time work coordination.</p> <p>22. Enhanced knowledge; Enhanced exposure; Enhanced output.</p> <p>23. 1. How to manage the court; 2. How to dispose the case; 3. To maintain the integrity and honesty.</p> <p>24. Integrity; Decorum; Time and quality management.</p>
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	<p>25. None</p> <p>26. Clear vision about court; Work coordination, motivation constitutional value of justice system; I shall improve my efficiency and clearness.</p> <p>27. 1. How we improvement in court proceeding; 2. How we makes a friendly atmosphere for litigants; 3. How we come you role model.</p> <p>28. Learned new mechanism of ADR methods; Learned about S.M.A.R.T. objective; Learned about the implementation of new technology for the use of fast process of judicial work.</p> <p>29. 1. Modes of court excellence; 2. Various ideas which are helpful is court excellence enhancement; 3. Efficiency and efficacy of court proceedings.</p> <p>30. 1. How to improve our court improve towards excellence; 2. How to coordinate with duty holder and find good result; 3. Dignifying behavior with every stake holder.</p> <p>31. Court management with excellence; How to reduce old cases; New ideas for service processes.</p> <p>32. No.</p> <p>33. 1. Developing leadership skills; 2. Got a platform to interact with the duty holders and understand stakes in play; 3. To clear Way out by formulating new process to do the things so as to improve efficiency.</p> <p>34. 1. Clearness; 2. digical learning; 3. Coordination with other.</p> <p>35. Got to know personally as to how the justice delivery system is working in other parts of the country.</p> <p>36. 1. Discussion and billing templates; 2. Templates filled by duty holders; 3. Open discussion: Best practice solutions for improving court performance.</p> <p>37. None.</p> <p>38. No.</p> <p>39. Understanding the methodology learning adopted us different states; Overall increase of grass root knowledge. Innovative ideas adopted by other state.</p> <p>40. Understanding the methodology being adopted by different states; Over all time of grass root knowledge innovative ideas exchange by other state.</p> <p>41. Over all Indian view of lower judiciary system run there view, there common problem.</p> <p>42. 1. Truth shall prevail; 2. Use of maximum time with full integrity & honestly; 3. Use of IT equipment for delaying process.</p> <p>43. 1. About coordination may duty holders; 2. To fix calendar five days of course; 3. Duty towards stake holders.</p>
<p>b. Which part of the Programme did you find most useful and why</p>	<p>1. Valuable inputs from the esteemed resource persons; 2. Interaction with all duty holders throughout India; 3. The best practices & procedures adopted by others.</p> <p>2. All parts of programming were useful as were relevant to subject only.</p> <p>3. All parts of programmes were useful as were relevant to subjects only.</p> <p>4. All parts of programmes were useful as were relevant to subjects only.</p> <p>5. Session 3: Break-out Group Discussion (Duty-holder wise) - as most important subject was discussed regarding video conferencing facilities to save time & money of trouble.</p>

6. Use of IT equipment's in court.
7. **Session 10: Suggestions and Way forward** – this programme is very useful. Because the resource persons are very innovative idea for the betterment of the advocate, judicial officer and ministerial staff and how to reduce the burden of the judiciary.
8. Interactive sessions with the resource persons as they were thought providing as well as informative. Secondly group discussion (duty holder wise) as it benefited in exchange of information and ideas.
9. All sessions are very useful for me.
10. Interaction with resource persons.
11. All programmes to useful for me.
12. None.
13. Justice Ram Mohan Reddy Sessions very useful excellent.
14. Suggestion and way forward was most useful and innovative and learn more about the system.
15. Group discussion by duty wise holder. It was very useful as we can interact with each other from all over India and share are views & problems on national basis.
16. During the group discussion there has been discussion with prosecution officers.
17. Interactive sessions.
18. All the session programme are useful especially the programme of dated 19.10.2019 and 20.10.2019 is more useful and effective for me.
19. All parts of the programme were useful.
20. Interactive sessions to know the working patters of different courts.
21. All the interaction sessions were useful good and were interlinked.
22. Interaction part.
23. All the part of the programme are useful to develop the skill and knowledge regarding the court excellence advancements programme.
24. All parts are useful in day work.
25. **Session 5: Open Discussion: Best Practice Solutions for improving Court Performance** and **Session 10: Suggestions and Way forward** – useful instruction from Justice Ram Mohan Reddy.
26. Group discussion found most useful. All the parts were useful as all the points enlightened all; Upon discussion best practice solution for improving court; All have been found useful.
27. Separate suggestion from stockholders; Group discussion between different state officers; Group discussion.
28. Group discussion part was very useful for interaction with other state high courts; Interaction with all stakeholders was very informative to know handles they are facing.
29. Group wise discussion with participants of other states.
30. Breakout group discussion (Duty holder wise) is very much helpful to me. Because I am able to get information about various practice/tradition of different state.

	<p>31. Presentation by participants on court excellence enhancement programme because we know the innovative ideas about court excellence.</p> <p>32. No.</p> <p>33. <i>Session 5: Open Discussion: Best Practice Solutions for improving Court Performance; Session 8: Court Wise Presentation on Developing Court Excellence Enhancement Plan; Session 9: Court Wise Presentation on Developing Court Excellence Enhancement Plan and Session 10: Suggestions and Way forward-It brought forth best practices followed as well as suggestions which could be worked on.</i></p> <p>34. <i>Session 5: Open Discussion: Best Practice Solutions for improving Court Performance; Session 6: & Session 7: Break-out Group Discussion (Court wise); Session 8: Court Wise Presentation on Developing Court Excellence Enhancement Plan; Session 9: Court Wise Presentation on Developing Court Excellence Enhancement Plan and Session 10: Suggestions and Way forward.</i></p> <p>35. Interactive session with the resource person as they were thought provoking as well as informative; Secondly GD (Duty holder wise) as it benefited in exchange of information and ideas.</p> <p>36. <i>Session 1: Assessing and Enhancing Court Performance; Session 2: Discussion on Court Excellence Indicators and Model Court Plan; Session 5: Open Discussion: Best Practice Solutions for improving Court Performance; Session 9: Court Wise Presentation on Developing Court Excellence Enhancement Plan – benefitted in exchange of information.</i></p> <p>37. None.</p> <p>38. No.</p> <p>39. Interactive session.</p> <p>40. Interactive session.</p> <p>41. <i>Session 3: Break-out Group Discussion (Duty-holder wise); Session 4: Presentation by Participants (Duty-holder wise).</i></p> <p>42. Entire programme was useful in daily routine work.</p> <p>43. None.</p>
<p>c. Which part of the Programme did you find least useful and why</p>	<p>1. No word to write.</p> <p>2. Participant did not comments.</p> <p>3. Participant did not comments.</p> <p>4. Participant did not comments.</p> <p>5. Participant did not comments.</p> <p>6. Participant did not comments.</p> <p>7. All session of this programme is useful. No one is least useful.</p> <p>8. Participant did not comments.</p> <p>9. None.</p> <p>10. Participant did not comments.</p> <p>11. None.</p> <p>12. Every part of the programmes was useful.</p> <p>13. Participant did not comments.</p>

	<p>14. None.</p> <p>15. Group discussion by duty wise holder should have been for a longer duration.</p> <p>16. None.</p> <p>17. Participant did not comments.</p> <p>18. No any.</p> <p>19. All parts of programme were excellent & useful.</p> <p>20. None.</p> <p>21. None.</p> <p>22. None.</p> <p>23. No.</p> <p>24. All parts are effective and useful.</p> <p>25. Participant did not comments.</p> <p>26. All are useful & all session were useful given a form to develop excellence & enhance of Indian judiciary; Presentation of own thoughts; Every part of the programme is useful; Nothing was least useful.</p> <p>27. Group discussion; Court wise presentation, suggestions by the resource persons.</p> <p>28. Each and every part of the programme was useful to same extent relating to court excellence programme.</p> <p>29. None.</p> <p>30. NA.</p> <p>31. All parts of the programme are very much useful for us.</p> <p>32. No.</p> <p>33. None.</p> <p>34. Participant did not comments.</p> <p>35. Participant did not comments.</p> <p>36. Every programme are useful.</p> <p>37. None.</p> <p>38. No.</p> <p>39. Nothing as such.</p> <p>40. Nothing as such.</p> <p>41. <i>Session 8: Court Wise Presentation on Developing Court Excellence Enhancement Plan; Session 9: Court Wise Presentation on Developing Court Excellence Enhancement Plan.</i></p> <p>42. None.</p> <p>43. No programme least useful.</p>
<p>d. Kindly make any suggestions you may have on how NJA may serve you better and make its programmes more effective</p>	<p>1. 1. Extensive programmes be regularly arranged and extended to all the duty holders; 2. Inclusion of young/energetic participants.</p> <p>2. All innovative idea's be compiled and circulated to all stakeholders.</p> <p>3. All innovative ideas be compiled and circulated to all stakeholders.</p>

4. All innovative ideas be compiled and circulated to all stakeholders.
5. I would like to subject to obtain separate open & suggestion from the participate by providing separate sheet.
6. All are excellent.
7. It is humble submission to NJA this kind of conference may organized and advocates are also need of such kind of conference and It is very useful to maintain the coordination with Bar & Bench of court Ministerial staff.
8. Conduct these kind of programme often and make sure to take follow ups. I am very thankful to NJA for giving me this opportunity to be part of such a wonderful programme. Hopefully, I will be provided such learning opportunities in future.
9. Three days programme is not sufficient, minimum seven days.
10. Programme at least for two year in every state.
11. Three days' time not sufficient- minimum 10 or 15 days to conduct this type of programmes.
12. NJA can have training programmes for other duty holders besides judicial officers, like advocates, ministerial staff for courts excellence.
13. 3 days academy programmes not sufficient minimum 1 week is required.
14. In my opinion such type of programme shall be organize for the best the skill.
15. A day should have been entered for sightseeing; High Court judges should also be involved so that they can implement the ideas and difficulties we face day to day and see a solution to our difficulties.
16. There is no suggestion. I am satisfy with NJA programme.
17. Participant did not comments.
18. Hard copy of each and every lecture is require for every participant.
19. Programme of NJA has been throughout wonderful & excellent. The service was supports in itself & no need any suggestion.
20. Participant did not comments.
21. NJA is making correspondences with the high courts of the state alone but not with the directorate of prosecution from inviting nominees/ participants i.e. PP, APPs to attend the courses/ programmes organizing here. Direct communication with the directorate of prosecution will be fruitful and convenient.
22. Study material be supplied in advance.
23. I have not make any suggestion because NJA had made an excellent suggestion through this programme.
24. None.
25. Extend the programme minimum a month training.
26. Arrangement of training programme in different state for advocate; Excellent, No suggestion; Send study material.
27. Court enhancement should be organized regularly.
28. More time should be given for breakout group discussion between stakeholders and duty holders so more interaction can be made between duty holders of all states.
29. Participant did not comments.

	<p>30. The programme is well organized I came to know very useful information and knowledge I suggest your Honour to arrange this type of training frequently.</p> <p>31. Time period was very short; Periodic training must be given to all stakeholders for speedy & fair justice.</p> <p>32. No.</p> <p>33. Being up a compilation of court practices carried out across the country to formulate best ours for the system in general & formulate model code.</p> <p>34. Participant did not comments.</p> <p>35. Conduct those kind of programme after and make sure to take follow up.</p> <p>36. All services provided by NJA are better and conduct those type of programme.</p> <p>37. None.</p> <p>38. There is no suggestion. I am satisfy with NJA programme.</p> <p>39. None.</p> <p>40. None.</p> <p>41. It should be continue at list one time in a year.</p> <p>42. If any types of problem generated in court work in any part of country shall.</p> <p>43. None.</p>
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